



Halifax Dunbrack Soccer Club

REFUND POLICY

POLICY STATEMENT

Halifax Dunbrack Soccer Club (HDSC) has developed a Refund policy to protect the interests of both HDSC and its members.

PROCEDURE

Refund Requests

All refund requests must be made in writing to the Club Administrator.

Please allow 1-2 weeks for processing.

Refunds will be issued back to the original payment method: In the case of credit card payments through Ramp; Payments made by e-transfer will be refunded by cheque. Payments made by funding organizations can be refunded to the player as a credit kept on file for a future season or may be returned to the funding organization.

Registration Refunds

Refunds will be issued in full to any player prior to the season start, less a \$50 administrative fee, and non refundable costs were applicable, as long as said player has not participated in a game or a practice.

Refunds will be issued at 50% of the registration fee, less a \$50 administrative fee and non refundable costs if a player has trained or played prior to June 30th for the summer season, November 30th for the winter season, and February 28th for the AAA full-year season. After these dates no refund will be provided.

Camp Refunds

All camp refunds will be subject to a \$50 administrative fee, as well as non-refundable costs, where applicable.

There will be no camp refunds issued after the registration deadline.

Program Availability Refunds

A full refund will be granted (with no administrative fee) in the event HDSC is unable to field a team or provide a suitable program alternative.

Medical Refund Requests

Registration fee refunds for medical reasons will be at the discretion of the club Executive and will be a partial refund determined by the length of time the player played with the team before injury and be subject to a \$50 administration fee and non-refundable costs.



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Exceptions

There will be expectations to this policy including, but not limited to:

- Events or circumstances beyond the control of HDSC (weather, health orders, etc) will not be considered cause for refund.
- HDSC will look for reasonable opportunities to provide make-up sessions for canceled sessions, however, there is no guarantee that fields will be available.
- HDSC is not responsible for additional money paid directly to team officials for team extras (tournaments, team gear, extra field time, ect) or funds raised via fundraising/sponsorships.
- There will be no refund/transfer of registration fee if a player is suspended or expelled for any reason.
- HDSC understands that extenuating circumstances can occur and in such circumstances, HDSC has the right to approve refunds. Please check with the Club Administrator.

HDSC has the right to refuse any refund requests.

The club will strictly enforce this policy.