



Refund Policy

All refund requests must be submitted to the HDSC office in writing by email to info@dunbrack.ca. Please allow four (4) weeks for refund approval and processing. For online registrations, refunds will be to the credit card used. All other refunds will be issued by cheque. In the event that HDSC is unable to field a team or provide a suitable program alternative to a player, a full refund will be issued. Players will be refunded any difference in program fee if applicable once player placement sessions are completed and rosters are set. Refund requests made due to special circumstances (family transfer, injury, etc) will be issued at the discretion of the HDSC Executive. No refunds will be issued for players who are suspended or expelled from HDSC. No refunds will be issued to players who fail to return their jersey.

See below for refund request deadlines by Program:

Foundation Program (U04/U06/U08/U10)

- Refund requests received by May 15th - Full refund less a \$35 administration fee
- Refund requests received between May 16th and June 30th - 50% of paid registration fee
- Refund requests received after June 30th are ineligible for a refund, unless due to medical reasons. A doctor's note must accompany the refund request. If approved, the refund will be pro-rated based on the player's length of participation in the program.

Skill Centre/U12C/Youth/Senior Programs

- Refund requests received by April 15th - Full refund less \$50 administration fee
- Refund requests received between April 16th and April 30th - Full refund less \$100 administration fee
- Refund requests received between May 1st and May 15th – 50% of their paid registration fee
- Refund requests received after May 15th are ineligible for a refund, unless due to medical reasons. A doctor's note must accompany the refund request. If approved, the refund will be pro-rated based on the player's length of participation in the program.